

## Richard Jones

### EXAMPLE ASSIGNMENTS

#### Linklaters

- Reviewed international voice network – technically satisfactory but uneconomic.
- Reviewed telephone system maintenance arrangements worldwide
- Oversaw preparations for new worldwide MPLS network.

#### HP

- Recommended voice VPN for UK
- Arranged VPN tender process
- Managed successful contractor
- Managed operation of voicemail and call routing systems
- Arranged new platform for main UK call centre.

#### Homerton College Cambridge

- Arranged new college telephone system and CAT5 cable network
- Arranged tendering and managed appointed contractors in line with new building.

#### Spicers Ltd.

- Planned and project managed installation of telecomms facilities for new regional depots
- Typically – PABX, multi-team call centre and extensive statistics package

#### Reed International Plc

- Planned UK corporate voice network
- Major BTex switching nodes in London and Manchester
- Devised new corporate numbering plan

Network technical and financial performance monitored.

### SKILLS KNOWLEDGE

- High level planning especially of voice systems with associated traffic analyses
- Tender process management and response evaluation and reporting
- Project management of telecomms related projects
- Working knowledge of a range of voice systems e.g. Nortel Option 11 – 81c, Ericsson MD110, ISDX, Avaya voicemail. Teleware and Nortel MIPCD call routing systems.
- Contract negotiations for new equipment, services and maintenance contracts
- Effective liaison with users, project sponsors, project teams and suppliers.

### QUALIFICATIONS, CERTIFICATION AND TRAINING

- BSc(Eng) (Hons)
- MIEE
- CEng
- Member Communications Management Assoc.
- Prince2 Practitioner