

Name: Ivan Greenaway

EXAMPLE ASSIGNMENTS

- Consultancy for **Kingston NHS PCT**. Encompassing; staff replacement, recruitment and retention and the production of Communications and Information Systems Strategies.
- Managed a portfolio of IT infrastructure and software development projects on behalf of **Norwich Union** General Insurance, its Corporate Partners and NU Central Services. **£7 million plus budget.**
- Project managed the design, development and implementation of a State of the Art Contact Centre. Managed one of ten projects (seven work streams) within the Wealth Management Programme at **norwichunion.com**. **Project on time and under its £10 million plus budget.**
- Assisted with the re-definition of the **Norwich Union** E-Commerce Infrastructure Programme and the provision of information to enable the E-Commerce Steering Group to take the appropriate management decisions and to go forward with the programme in confidence.
- Project managed the phased rollout of a GIS based underground asset management system for **Severn Trent Water**. Managed four work streams within the UADMS project. **Project delivered on time and under its £7.8 million budget.**
- Managed a portfolio of IT currency, growth and renewal projects impacting the business systems owned by **HBOS** Financial Services (Insurance and Investment). Special responsibility for Midrange systems (IBM iSeries, Aix/Unix, HP and Unisys) and SQL Servers.
- Assisted **Virgin Media (ntl)** with the definition, implementation and operation of the programme office for Digital Television Service Improvement. Special responsibility for Programme Governance.
- Managed on behalf of **O2**, Feasibility Studies and Delivery Projects for Handset Upgrades and MMIS Tariff Unbundling.
- Managed the migration of **O2**'s Corporate Customers from the ACN to GVPN platform.
- Assisted with assessing the strengths, development needs, capabilities and grading of Project Managers within **npower**.
- Assisted with assessing the strengths, development needs, capabilities and grading of IT Project Managers within the **Willis Group**.

SKILLS KNOWLEDGE

An accomplished IT professional with substantial experience in management, consultancy, information systems and information technology. Experience includes managing multi million pound programmes and projects, defining and implementing strategy and policy, business unit management, IT facilities management, business consultancy and quality management. Industry sector experience includes Financial Services, Telecommunications, IS/IT Consultancy, Government, Law, Transport (Airlines) and IT Product Design and Development. Takes the lead in shaping strategy and policy, is resolute, objective, practical, and focused on meeting business objectives. Builds strong internal and external relationships and networks.

QUALIFICATIONS, CERTIFICATION AND TRAINING

- Post Graduate Certificate in Professional Project Management (Lancaster University Management School, April 2005)
- Member of The Association for Project Management (MAPM) Membership No R24160
- Managing Successful Programmes (MSP), Registered Practitioner (MSPR/5707 - May 2005)
- Prince2 Project Management, Registered Practitioner (P2R/105279 - April 2005)
- Founder Member of the Institute of Business Process Re-Engineering (MIBPR)
- MSc. Computer Science (Manchester University, 1975).